

VINAYAKA MISSION'S RESEARCH FOUNDATIONS, SALEM
(Deemed to be University)

B.Sc. (NURSING) DEGREE EXAMINATION - August 2019
Fourth Year

MANAGEMENT OF NURSING SERVICES AND EDUCATION

Time: Three hours

Maximum: 75 marks

SECTION – A

I. Answer **All** Questions. Each answer in one or two sentences: (15 x 1 = 15)

1. List out functions of Indian Nursing Council.
2. Mention any four theories of organizational behaviours.
3. Define regulatory bodies.
4. List out the steps of staffing process.
5. Enlist the types of records.
6. Define deployment.
7. Write four components of ward management.
8. Write any four methods of recruitment.
9. Mention four advantages of collective bargaining.
10. List out the functions of public relations.
11. Mention the types of malpractice.
12. Describe PDCA cycle.
13. Write two principles of supervision.
14. List out the types of nursing audit.
15. Define Evidenced Based Nursing.

SECTION – B

II. Write short notes on any **Six** of the following: (6 x 5 = 30)

16. Performance appraisal.
17. Phases of interpersonal relationships.
18. Leadership style.
19. Regulatory bodies.
20. Theories of motivation.
21. Types of inventory control.
22. The role of nurse managers in human relation.
23. Disaster management triage.

SECTION – C

III. Answer any **Three** of the following: (3x10 =30)

24. Explain in detail about Fayols principles of management.
25. Define staffing. Explain the steps in staffing process.
26. Define quality assurance. Explain the quality assurance model with illustrations.
27. Explain the code of ethics and professional conduct in nursing.